

# LE CACHE PREMIUM WINE CABINETS

## I. IMPORTANT NOTES

- WHEN TAKING DELIVERY OF YOUR WINE CABINET, FOLLOW THE INSPECTION PROCEDURES DESCRIBED IN CHAPTER III.
- THE COOLING SYSTEM IS PROGRAMMED WITH A **3-MINUTE DELAY AT STARTUP** TO PROTECT INTERNAL COMPONENTS.
- YOU MAY PLUG IN THE COOLING UNIT AT TIME OF DELIVERY TO TEST THAT IT WORKS. ONCE TESTED, WE RECOMMEND SWITCHING "OFF" THE COOLING UNIT AND WAITING FOR 24 HOURS BEFORE NORMAL OPERATION.
- THE COOLING UNIT SHOULD BE PLUGGED INTO AN OUTLET CONNECTED TO A DEDICATED 15-AMP CIRCUIT
- WE RECOMMEND PLUGGING THE COOLING UNIT INTO A SURGE PROTECTOR (MINIMUM OF 15-AMPS) TO PROTECT THE ELECTRICAL COMPONENTS FROM POWER SURGES OR SPIKES.
- IF THE WALL OUTLET IS DIRECTLY BEHIND THE WINE CABINET, USE AN EXTENSION CORD (GROUNDED; 14 GAUGE OR THICKER) AND COIL THE EXCESS AT THE TOP OF THE CABINET SO THAT YOU WON'T NEED TO MOVE THE WINE CABINET IN THE EVENT THAT THE COOLING UNIT NEEDS TO BE REPLACED.
- THE COOLING UNIT SHOULD BE "OFF" WHEN LOADING LARGE QUANTITIES OF BOTTLES. IF THE COOLING UNIT RUNS WHILE THE DOORS ARE OPEN, IT WILL CAUSE EXCESS CONDENSATION, LEAKING AND A REDUCTION IN COOLING POWER

### **PLEASE NOTE!**

UNTIL YOU'VE LOADED BOTTLES INTO YOUR WINE CABINET, **DO NOT OPEN BOTH DOORS AT THE SAME TIME.** THE DOORS ARE EXTREMELY HEAVY AND WHEN BOTH DOORS ARE OPENED, THE CABINET CAN TIP FORWARD IF THE CABINET IS EMPTY.

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## II. DELIVERY OVERVIEW

### DELIVERY

#### If you purchased direct from Le Cache:

Standard delivery fees include 2 men (4 men for the Model 3800 and 5200), lift gate-equipped truck, inside delivery to 1<sup>st</sup> floor or any floor accessible to an elevator (within 100 feet of truck), unpacking, debris removal, installation of the crown and base moldings (shipped in a separate box – Euro and Mission Series cabinets) and door alignment with a total site time not to exceed half an hour. Additional delivery fees may be required if you are located outside a regular delivery service area, if additional men are required to safely perform delivery services to your location, or if extra site time is required to provide these services. Extraordinary delivery conditions – such as stairs, distance to truck greater than 100 feet, or difficult access – may also require additional delivery fees.

The specialized carrier has been instructed to perform the following tasks upon delivery of your wine cabinet in your presence:

- Unpack the wine cabinet;
- Place the wine cabinet in your home in the desired location;
- Align the doors;
- Install crown and base moldings (European Country and Mission Series); and
- Dispose of the packaging materials if you desire

#### If you purchased from a dealer:

Shipping costs, freight carrier and class of service are determined by the dealer unless otherwise specified.

**Please note:** the carrier is NOT required to install the door handles on your cabinet. The handles are shipped in an envelope inside the wine cabinet or screwed to the back side of the doors, and are easily installed with a screwdriver into predrilled holes.

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## III. INSPECTION PROCEDURE

In the event of freight damage, it is critically important that you follow each and every one of the following procedures in the sequence described below.

1. **REMOVE AND RETAIN THE SHOCKWATCH INDICATOR** (located on the exterior of the packaging underneath the shrink-wrap so it won't fall off)
2. **INSPECT THE PACKAGING BEFORE IT IS REMOVED FROM THE CABINET.**

- The cabinet should arrive in its original packaging and should still be strapped to the pallet.
- The wine cabinet should always be shipped in the upright position. (Please note - it is OK to tip the cabinet in order to enter into a room.)
- The packaging shouldn't have any tears, holes, marks or other damage.



1. Inspect and retain the Shockwatch
2. Compare the serial number to the bill of lading
- 3 On the bill of lading:
  - Note the color in the center of the Shockwatch - red or clear
  - If missing, note its absence

3. **WATCH THE DELIVERY MEN REMOVE THE PACKAGING**
4. **ONCE THE PACKAGING HAS BEEN REMOVED, INSPECT THE INSIDE AND OUTSIDE OF THE WINE CABINET FOR DAMAGE.**
5. **IF YOU FIND DAMAGE TO THE WINE CABINET:**
  - a. Describe the damage on the bill of lading. Be detailed and descriptive.
  - b. **DO NOT SIGN** the paperwork if the delivery men write that there was HIDDEN or CONCEALED damage
  - c. Call Le Cache at 1.877.532.2243 or your dealer immediately **before** the delivery men leave
  - d. Save a copy of all freight documents, including the bill of lading with your comment and the Shockwatch, making sure that everything is legible on your copy

FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN A DENIED INSURANCE CLAIM AND/OR BILLING(S) FOR REPAIRS OR RETURNED MERCHANDISE.